

QUALITY POLICY

STRIVING FOR 100% CUSTOMER SATISFACTION

It is the policy of Phase Print to ensure that all work carried out not only satisfies customer needs in terms of specification, quality, service and delivery but is consistently first class.

To support these aims, Phase Print will conduct its operations in-line with the requirements of the internationally recognised quality management standard, ISO 9001:2015

It is our policy to:

- Maintain on-going commitment to comply with the requirements of ISO9001:2015, ISO 12647 and to continually improve the effectiveness of the quality management system.
- Evaluate our performance on an on-going basis, the Directors shall establish and maintain quality objectives and targets which are reviewed annually at a Management Review Meeting or more frequently as appropriate. Quality objectives and targets will be communicated internally within Phase Print to all employees.
- Ensure all employees are aware of the relevance and importance of their activities and how they contribute to the achievement of the quality objectives.
- We are committed to satisfying applicable requirements and ensure that we control the following elements of the system and maintain records
 - Colour viewing lighting conditions ISO3664:2009
 - Digital colour management workflow including ICC profiles
 - Digital proofing to ISO 12647/7
 - Process printing inks ISO 2846/1
 - CTP digital plate output
 - Print process controls
 - Training and development
- Continual improvement to the quality management system and review this policy and the quality management system for continued suitability. This review shall be carried out by the Managing Director annually at the time of the Management Review Meeting.
- We will set improvement objectives at management review and as and when opportunities are identified.

Kevin Marks

Managing Director

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